

English Discoveries (ED) Mobile Frequently Asked Questions

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1

Which devices can run on the ED mobile app?

- Apple devices with iOS 11 or newer versions
 - iPhone X or newer versions
 - iPad Fifth generation or newer versions
 - iPad Mini Second generation or newer versions
 - iPad Air First generation or newer versions
 - iPad Pro First generation or newer versions
- Android devices with Android OS version 6 or newer versions
 - Minimum screen size of 5 inches
 - Minimum screen resolution HD

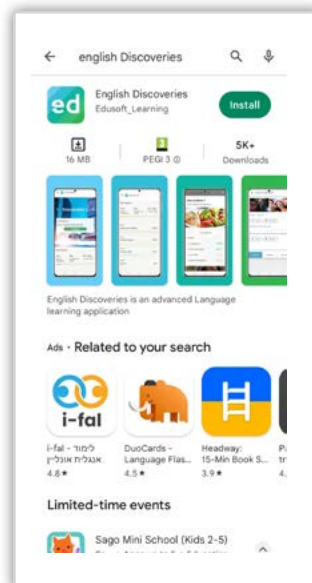
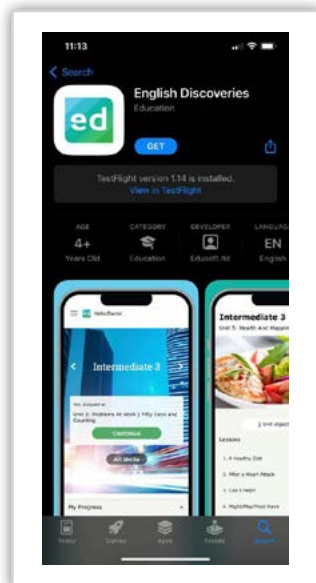
2

How do I install the ED mobile app?

- On your device, go to your application store (App Store for Apple devices, Play Store for Android devices).



- Search for “English Discoveries”.
- You should see the “English Discoveries” product page.



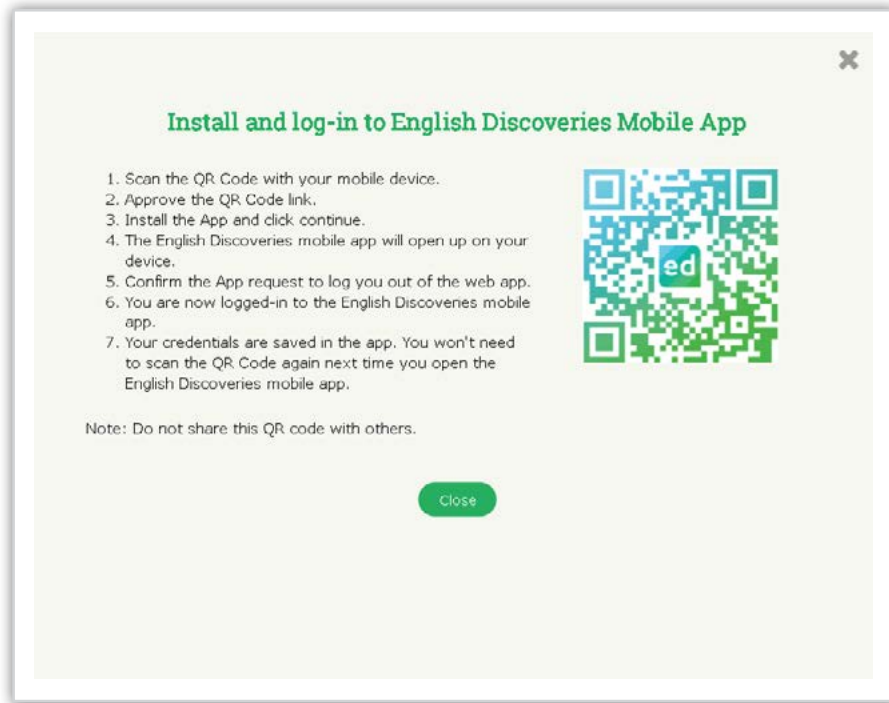
- Click on the install button – your device will download the app and will ask for your permission to install it.
- Once the installation is completed, the app icon will appear on your applications screen.

3

How do I log in for the first time to the ED mobile app?

Login to the ED mobile app for the first time is done via QR code scan. Accessing ED mobile app using a QR code will automatically log you in. You don't need to enter any credentials.

- If you are a user of the ED web app, you will receive a notification with a QR code on your web app.



- Scan the QR code with your device and follow the link it creates.
- If you cannot login to the ED app, contact your administrator for assistance.

4

How do I open the ED mobile app on my device?

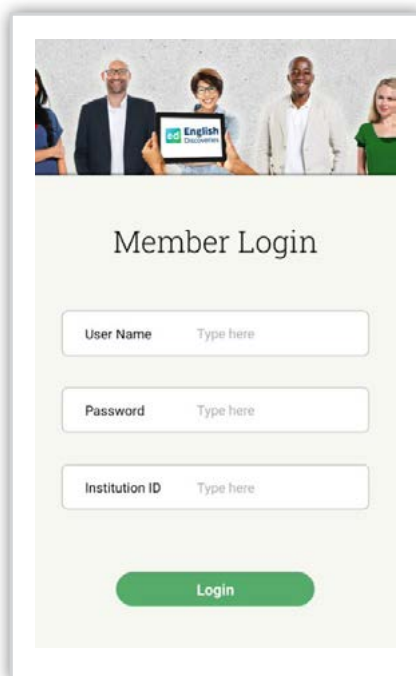
Tap on the ED mobile app icon on your device.

5

Do I need to remember my login credentials?

After the first login (see [FAQ 3](#) – “How do I log in for the first time to the ED mobile app?”), your credentials (username, password and Institution ID) are saved by the system.

Just tap on the login button and you will be logged in.



6

How do I log in if my credentials don't appear on the login screen?

If your credentials on the login screen were changed or removed, you can either reenter your credentials or scan the QR code again (see [FAQ 7](#) – “Can I use the QR code if I already installed the ED mobile app on my device?”)

7

Can I use the QR code if I have already installed the ED mobile app on my device?

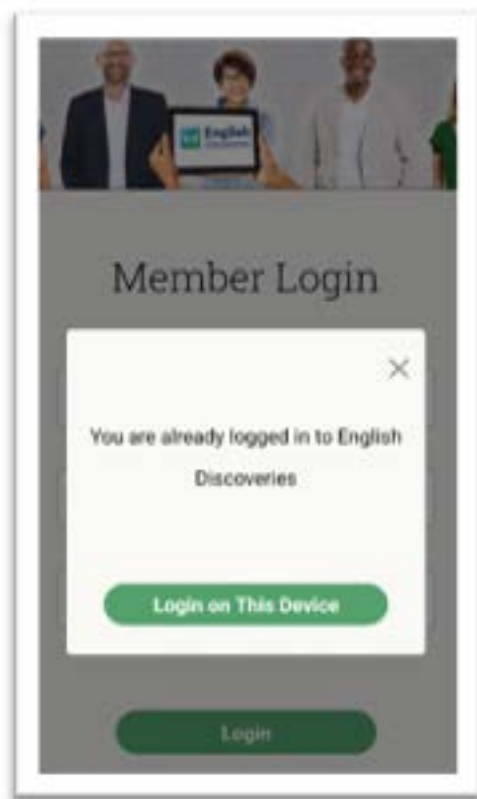
Yes. The QR code will open the installed ED mobile app and will log you in.

8

Can I work on the ED web app and ED mobile app at the same time?

No. You can work either on the ED web app or the ED mobile app – not on both simultaneously.

For example: If you are logged in to the ED web app and then you try to log in to another device, you will be notified that the system will log you out of the ED web app before logging you in to the ED mobile app.



9

Is "My Progress" on the ED web app also shown on my ED mobile app?

Yes. Any progress you make is stored and displayed on the "My Progress" panel on all your devices.

10

Is there a difference in “My Progress” on the ED web app and ED mobile app?

No. All progress you make in your learning is counted equally. Completing a lesson on the ED web app or on the ED mobile app have the same value.

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Which features of the ED web app are available on the ED mobile app?

Almost all the features on the ED web app are also available on the ED mobile app.

- All essential ED and ED Excellence learning functionality, including all practice types and lesson quizzes, is available on the ED mobile app.
- User progress on all platforms is saved and available on the ED web app, the ED mobile app and the TMS.
- The ED mobile app supports all speaking practice activities and Automated Writing Evaluation.

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What features are NOT available on the ED mobile app?

The following features are not available on the ED mobile app:

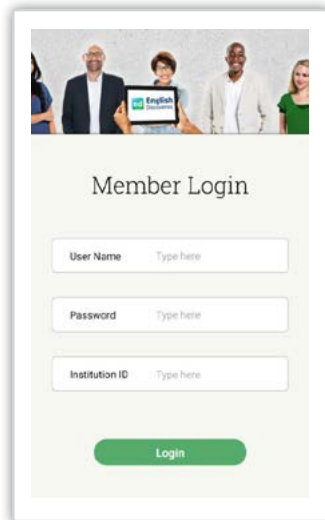
- All main ED tests: Placement, Mid-Term and Final (Course Tests)
- ED Excellence-specific tests: Unit test, Practice test
- Community Site
- Institution Page
- Inbox
- Grammar Book
- Video Tutorials
- System Check
- Notifications
- Study Planner

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I am a teacher. Can I login using my ED credentials?

Yes. You can access the ED mobile app with your teacher/admin credentials to experience the student platform on your mobile device

- Install the ED mobile app as described in [FAQ 2](#) "How do I install the ED mobile app?"
- Open the ED mobile app. You will get the login screen.
- Type in the same username and password that you used to log in to the ED web app.
- Also, type in your Institution ID that you should get from your administrator.
- Access to the TMS is available on desktop only.



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Is localization available in the ED mobile app as in the ED web app?

At this stage, the ED mobile app supports localization for the following languages:

- Spanish
- Georgian
- Thai
- Vietnamese
- Japanese
- Chinese
- Bahasa Indonesia

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Can I take a lesson quiz on the ED mobile app?

Yes. Lesson quizzes are available on the ED mobile app, within the lesson flow. However, Placement, Mid-Term and Final tests are not available on the ED mobile app.

16

Can I use speaking exercises on the ED mobile app?

Yes. All speaking practice activities are fully supported on the ED mobile app.

17

Can I use Interact1 and Interact2 on the ED mobile app?

Yes. All speaking practice activities are fully supported on the ED mobile app.

18

Can I use Automated Writing Evaluation on the ED Mobile app?

Yes. However, it is recommended to do writing tasks on a desktop with a full-size screen and keyboard.

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Where on the ED mobile app can I see my teacher's responses to my recording and writing assignments?

You can find your teacher's responses to My Recordings and Automated Writing Evaluation in the "Assignment" section. Tap on the menu button on the top left corner of the screen to open the menu.

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Can I take a placement test on the ED mobile app?

No. You need to take your Placement Test on a desktop.

21

Can I take mid-term and exit tests on the ED mobile app?

No. You need to take your Mid-term Test and Exit Test on a desktop.

22

Can I use the Community Site on the ED mobile app?

The Community Site is not available on the ED mobile app. However, Discoveries Magazine of the month is available on the home screen, as on a desktop.

23

Can I read the magazine on the ED mobile app?

Yes. Discoveries Magazine of the month and Magazine enrichment articles within the units of each course are available on ED mobile. However, archive and search articles are not available on the ED mobile app.

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Do I have access to the magazine archive on the ED mobile app?

No. Discoveries Magazine archive and search articles are not yet available on the ED mobile app.

25

Does the on-screen dictionary work on the ED mobile app?

Yes. Tap on a word and hold to open the dictionary on the ED mobile app.

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Can I access my Inbox on the ED mobile app?

No. There is no access to your Inbox on the the ED mobile app.

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Can I access the Grammar Book on the ED mobile app?

No. There is no access to the Grammar Book on the ED mobile app.

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Does my work on a smartphone/iPhone contribute to my progress percentage on ED?

Yes. Progress is counted and calculated for any learning done in ED, either on the ED web app or the ED mobile app.



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